

UNITED STATES DEPARTMENT OF THE INTERIOR NATIONAL  
PARK SERVICE  
PERIODIC CONCESSION EVALUATION REPORT  
(Horse and Mule Operations) - Standard No. IX

FORM 10-609 (Rev. 6/86)

Concid#:		Name of Concessioner:	
Region:		Facility/Service:	
Year of Evaluation:			

**NOTICE TO CONCESSIONER:** The elements (X) below were found deficient this date and must be corrected by the date(s) specified below. Failure to make correction(s) within the date(s) specified will result in downgrading the initial rating and may result in an unsatisfactory rating which may affect your

**ELEMENTS/CLASSIFICATION**  
Check (Box) in space provided - applicable elements (APP.)  
Check (Box) in space provided - those which are deficient (DEF.)

Element A. FACILITY EXTERIOR		APP.	DEF.	Element F. EQUIPMENT		APP.	DEF.
1.	Structure Condition (B)			18.	Tack Condition (A)		
2.	Grounds (B)			19.	Adequacy (B)		
3.	Garbage and Trash (A)			Element G. SAFETY		APP.	DEF.
Element B. FACILITY INTERIOR		APP.	DEF.	20.	First Aid Kit (A)		
4.	Public Restrooms (A)			21.	Communication Equipment (A)		
5.	Public and Other Areas (B)			Element H. SERVICES		APP.	DEF.
Element C. OPERATIONAL		APP.	DEF.	22.	Trail Operation (B)		
6.	Employee Training (A)			23.	Food Services (A)		
7.	Employee Attitude (A)			Element I. INTERPRETATION/ORIENTATION		APP.	DEF.
8.	Employee Appearance (A)			24.	Visitor Safety Orientation (A)		
9.	Operating Hours (B)			25.	Pre and Post Trip Activities (B)		
10.	Staffing (A)			26.	Program Content (B)		
Element D. RATES		APP.	DEF.	27.	Program Delivery (B)		
11.	Authorized Rates (A)			Element J. OTHER		APP.	DEF.
12.	Posting of Rates (B)			28.	Public Signs (C)		
13.	Reservation & Refund Policy (B)			29.	Vending Machines (B)		
Element E. STOCK CARE		APP.	DEF.	30.	Beverage Container Guidelines (B)		
14.	Treatment of Stock (A)						
15.	Stock Examination (A)						
16.	Quantity of Stock (B)						
17.	Quality of Stock (A)						
ITEM #	EVALUATION OBSERVATION					CORRECTED BY (Date)	CORRECTED BY (Date)
EVALUATION DATE	# OF OBSERVATIONS BY CLASSIFICATIONS			NUMERIC PERIODIC RATING	NPS EVALUATOR SIGNATURE	CONCESSIONER SIGNATURE	
INITIAL	A	B	C	Preliminary			
FOLLOW-UP				Final			
REMARKS :							